

Hospice Administrator Certificate Program – Wrap Up

This year's Hospice Administrator Certificate Program (HACP) was held in its annual location New Orleans Louisiana right before Mardi. This program attracted over 35 attendees for a three - day intensive training held on February 11-13. The program consisted of three modules presented by industry speakers such as Jeannee Parker Martin, Martha Tecca, Teresa Craig and Deborah Randall. The three – day program was especially designed to focus on specific topics to provide administrators with the insights to strategically position their organizations for future success. Module I focused on health care trends, leadership, management and use of data, and marketing strategies. Module II provided a framework for understanding, interpreting and modifying essential elements of hospice financial management. Module III reviewed the key elements of corporate compliance. In addition to the module training, attendees were given the knowledge necessary to manage financial performance such as key reports, appropriate budgeting and monitoring of financial operations. To close the program, a review session was given to recap on the three day course and what they learned. Attendees who completed the course received a certificate of completion and 18 hours of Continuing Education Units.

The HACP program provided attendees the opportunity to network during an evening reception sponsored by HospiScript. Attendees also found time to dine at all the fine restaurants, visit all the different shops and also made some time to have some fun on Bourbon Street in New Orleans, Louisiana!

Congratulations to all who completed the course! See you at the upcoming Advanced Hospice Administrator Certificate program on October 8-10, 2009 in Los Angeles, California!

Alaniz, Hector	Laredo Hospice Care
Aquino, Charlene	GeriNet
Barb, Tom	Hernando Pasco Hospice
Brennan, Betty	Beacon Hospice
Carriere, Opal	Serenity Hospice Services
Castromayor, Gina	Care Dimensions LLC
Conway, Cathy	Hospice of Santa Cruz
Covelli, Gina	Harbor Light Hospice
Diamond, Jackie	Serenity Hospice Services
Drake, Donna	Gulfside Regional Hospice
Egging, Melinda	Sangre de Cristo
Garvey, Bobbi	Beacon Hospice
Hand, Mairi	Hooper Cornell, PLLC
Harris, Sedrick	Vitas Innovative Hospice Care
Huffington, Kim	Sangre de Cristo
Kent, Kendall	Serenity Hospice
Kocsis, Deborah	Hospice of Central Ohio
Lund, Dion	Concierge Home Health
Michelson, Susan	Hospice of Central Ohio
Mittleman, David	GeriNet
Nabb, Larry	GeriNet
Ombao, Joel	Care Dimensions LLC
Phan, Lauren	GeriNet
Reed, Tina	Alacare Home Health and Hospice, Inc.
Roberts, Linda	Hospice of Santa Cruz
Rustia, Melissa	Concierge Home Health
Sabeckis, Carol	Generations HealthCare, LLC
Silic, Scott	Visiting Nurse and Hospice Care
Thrasher, Remona	Alacare Home Health and Hospice, Inc.
Turner, Stephanie	Alacare Home Health and Hospice, Inc.
Vicencio, Violeta	Care Dimensions LLC
Weeks, Sharon Tracie	DayStar Hospice Care
Williams, Amber	Optimal Health Services

EVALUATION SUMMARY

Overall this program was?	4.44
How well did the module meet your learning objectives?	4.33
How well did the module meet your personal objectives?	4.26
The opportunity for audience participation was?	4.74
The participant manual was?	4.44
The audio visual aids were?	4.22
The physical environment and acoustics were?	3.67

TESTIMONIALS

"This is one of the best Administrator's Training that I have attended. I would recommend it to everyone I know – must have course!"

"A great introduction course for Administrators just beginning their profession/career"

"Anyone intending to assume a leadership role in today's hospice MUST attend this to be effective!"

"This program needs to be mandatory for all managers in hospice. Even though we provide an extensive operation, the aggregation of the experts that can deliver and distill the important content of this program into 3 days creates a positive culture of learning and sharing!"