

Hospice Manager Certificate Program - Another Resounding Success!

The second CAHSAH Hospice Manager Certificate Program was held in Universal City with the excitement and enthusiasm of participants – who represented providers new to hospice as well as experienced providers wanting to strengthen their manager skills. In partnership with The Corridor Group and the National Associate for Home Care & Hospice, this first-in-the-country hospice certification program is geared toward mid-level managers and rising supervisors.

Attendees came from around California and Arizona to hear our expert faculty speak on a variety of management topics including: improving your coaching skills, building your management team, understanding the new hospice conditions of participation and state laws impacting your program, learning the details of budget and financial management of your team and program, and gaining an understanding of human resource laws and regulations.

Faculty members included: *Jeanne Parker Martin, President, The Corridor Group; Claire Tehan, Associate, The Corridor Group; Betsy Gornet, Chief Hospice Executive, Sutter VNA and Hospice; and Elizabeth Murphy, Esq., Holme Roberts & Owen LLP.*

The next **Hospice Manager Certificate Program** will be offered in April 2010. To find out more about this program or any other certificate program that CAHSAH offers, please visit http://www.cahsah.org/index.php?p=certificate_programs or contact Richard Starks at (916) 641-5795 ext. 117 or rstarks@cahsah.org.

CAHSAH congratulates the 2009 graduates of the Hospice Manager Certificate Program course!

Alcaide, Filomeno	Grace Hospice, Inc.
Allen, James	LA Best Health Care
Arora, Tarun	Valley Hospice Services, LLC
Avetyan, Rozanna	Ace of Hearts Hospice, Inc.
Bautista, Sylvia	Ace of Hearts Hospice, Inc.
Bolong, Michael	TESCA Hospice, Inc.
Chiang, Albert	Pacific Home Health Care, Inc.
Christian, Mary Ann	Corona Regional Hospice and Home Health
Flores, Carla	Maxim Healthcare Services
Garibyan, Arsen	
Gilbreth, Katherine	Desert Oasis Hospice, LLC
Lopez, Saddie	Companion Home Health & Hospice
Maragoni, Jana	Optimal Health Services
Rios, Leila	Sacred Heart Hospice, Inc.
Rose Goldstein,	SuzanneOceanside Home Health Services, Inc.
Uppal, Satinder	Valley Hospice Services, LLC
Vultaggio, Anthony	Care Dimensions LLC
Wulfestieg, Michelle	Care Dimensions LLC

EVALUATION SUMMARY

Overall this program was?	4.50
How well did the module meet your learning objectives?	4.43
How well did the module meet your personal objectives?	4.36
The opportunity for audience participation was?	4.64
The participant manual was?	4.64
The audio visual aids were?	4.43
The physical environment and acoustics were?	4.36

TESTIMONIALS

"This was an excellent presentation! All speakers were very knowledgeable and entertaining!"

"I highly recommend this program for all managers and aspiring managers!"

"GREAT conference! Money and time well spent! An investment well made!"

"I loved the presentation! Speakers were fantastic and very knowledgeable! I would recommend this program for any manager!"