

## Hospice Administrator Certificate Program Wrap Up

This year's Hospice Administrator Certificate Program (HACP) held in Las Vegas, Nevada at the MGM Grand Hotel and attracted over 67 attendees for this three - day intensive training held on July 21-23. The program consisted of three modules presented by industry speakers such as Jeannee Parker Martin, Christine Lang, Teresa Craig and Deborah Randall. The three - day workshop was especially designed to focus on specific topics to provide administrators with the insights to strategically position their organizations for future success. Module I focused on health care trends, leadership, management and use of data, and marketing strategies. Module II provided a framework for understanding, interpreting and modifying essential elements of hospice financial management. Module III reviewed the key elements of corporate compliance. In addition to the module training, attendees were given the knowledge necessary to manage financial performance such as key reports, appropriate budgeting and monitoring of financial operations. To close the program, a case study was presented to integrate strategic, financial and performance improvement issues during the program. Attendees who completed the course received a certificate of completion and 18 hours of Continuing Education Units.

The HACP program provided attendees the opportunity to network during an evening reception sponsored by HospiScript. Attendees also found time to dine at all the fine restaurants, visit all the different shops and night life that the Las Vegas strip had to offer!

### Congratulations to all who completed the course!

Alger Brion	Marco's Consulting Agency
Alicia Marfori	Active Home Health Services, Inc.
Angela Davis	HealthCare Consultlink
Angie Stephens	IPH Hospice Care
Armond Garibyan	Lakeview Hospice Care, Inc
Ava Paddit	Cherish Hospice
Bob Uppal	Valley Hospice Services, LLC
Bryan Gaspard	Harbor Hospice of Beaumont
Camilo Primero	West Coast Hospice
Carmelita Liwanag	HOSPICE CARE OF THE VALLEY,
Dean Hummer	Journeys Hospice
Diana Lowrance	Nurses by Prescription Home
Dorothy McPherson	Progressive Home Health & Hospice
Edna Go	Covenant Hospice
Erin Rhatigan	Central Coast VNA & Hospice
Frank Ignacio	TESCA HOSPICE, INC.
Geraldine Stites	Geraldine Tupper - Stites
Glenda Harris	GeriNet
Janett Weaver	Nurses by Prescription Home
Janett Wheble	Creekside Hospice
Jeffrey Johnston	Deyta, LLC.
Jeffrey Stephens	IPH Hospice Care
Jennifer Wood	Hospice of Santa Cruz
Joan Strohm	LifePath Hospice
John Mertz	Harbor Hospice of Beaumont
Jon Estanislao	Cherish Hospice

Joyce Hall	Hospice Care of the West, LLC
Karla Hall	LifePath Hospice - Corporate Office
Kasseim Savage	Cherish Hospice
Katherine Gilbreth	Desert Oasis Hospice, LLC
Knarik Oganessian	Hollywood Health Services, Inc.
Laura Helfrich	West Oregon Home Care
Leila Malicoat	Optimal Health Services
Lillian Noisy	AC Home Health Agency, Inc.
Linda Brown	Cherish Hospice
Lisa Balster	Community Mercy Hospice
Mae D. Lueck	Active Home Health Services, Inc.
Margarita Arcilla	
Maricela Gonzalez	GeriNet
Marita Juardo	Royal Oaks Hospice
Mark Dodge	Cross Timbers Hospice
Mary Gasparian	Healing Hands Care
Matthew Smith	In-House Hospice
Melita Cruz	GeriNet
Meliton Prudencio	Cherish Hospice
Michael Bolong	
Michelle Pickering	GeriNet
Miles Bustamante	Golden Heritage Home Health & Hospice
Mohamed Marleen	ProHealth Home Care Inc.
Movses Juharyan	Hollywood Health Services, Inc.
Nanette Antonio	KaiserPermanente-Inland Empire Home Care/Hospice
Nerice Kaufman	Silverado Hospice
Norma Aurelio	St. Michael Hospice Care
Perfecto Braga	Cherish Hospice
Rajiv Sanghvi	Valley Hospice Services, LLC
Rita Cantwell	Nurses by Prescription Home
Robert Huerta	IPH Hospice Care
Robert Kneeland	Serenity Hospice and Palliative Care
Sarah Fortich	Covenant Hospice
Sean Cary	Scott and White Hospice
Susie Gasparian	Healing Hands Care
Tarun Arora	Valley Hospice Services, LLC
Trace Tharp	Rocky Mountain Hospice
Zenaida Basa	Active Home Health Services, Inc.

### EVALUATION SUMMARY

Overall, this program was?	4.27
This program met the learning objectives?	4.20
This program met my personal objectives?	4.19
The facilitation and speaking skills of Jeannee Parker Martin were	4.42
The opportunity for audience participation was	4.10
The participant manual was	4.17
The audio visual aids were	4.12
The physical environment and acoustics were	3.84

### TESTIMONIALS

*"An unappreciated yet much needed program for all providers who plan to stay in this business"*

*"This course was worth time and money, very worthwhile! I was glad I had the chance to participate in it!"*

*"Excellent, productive, energizing presentation, very good for everyone."*