

## Billing Boot Camp whips attendees in to Shape

Upon offering the PPS reform workshop in 2008, many providers asked for more training on the direct impact of the reform on Medicare Billing. In response CAHSAH, along with Melinda Gaboury, CEO of HPS, Inc, held their annual two-day PPS billing workshop this February where attendees learned how the new regulations affected their billing processes.

The first day was a general review of a number of billing issues and regulations. Attendees left with a basic knowledge of how to calculate and evaluate HHRG, HIPP's code and episode exceptions; effectively verify Medicare eligibility of patients and complete a final claim form; describe the process for effectively auditing a chart relating to pre-billing issues; list non-routine supplies and steps in billing them; and identify reason codes on electronic Medicare RAs.

The second day was more for our advanced billers. During this class, Melinda taught participants how to calculate HHRG based on the completed OASIS form; describe the process for effectively billing Medicare Secondary Payer; identify process for appropriately delegating responsibilities to billing staff; discuss reports required for review each month; and analyze tough billing scenarios including effect on OASIS data.

Attendees of this workshop also received a generous discount on the newly updated PPS grouper software that is offered through the CAHSAH bookstore.

### Sacramento Evaluation Scores

February 23-24, 2009

	<u>Day 1</u>	<u>Day 2</u>
How would you rate this session overall?	4.67	4.74
How well did this session meet the course objectives?	4.50	4.71
How well did this session meet your personal objectives?	4.33	4.63

### Speaker: Melinda Gaboury

	<u>Day 1</u>	<u>Day 2</u>
Knowledge of Topic	4.94	4.95
Communication Skills	4.72	4.79
Usefulness of Handouts	4.56	4.74
Effectiveness of Visual Aids	4.50	4.63
Adequate Opportunity for Audience Participation	4.72	4.82
Value to your Professional Development	4.56	4.68
Overall Quality of Presentation	4.72	4.76

### Testimonials

*"Workshop is very informative. It helped me learn the importance of entering the appropriate information on OASIS." – Day 1*

*"Melinda is an excellent speaker and very knowledgeable in her field. Her presentation was superb" Day - 2*

### Buena Park Evaluation Scores

February 25-26, 2009

	<u>Day 1</u>	<u>Day 2</u>
How would you rate this session overall?	4.54	4.62
How well did this session meet the course objectives?	4.49	4.67
How well did this session meet your personal objectives?	4.42	4.52

### Speaker: Melinda Gaboury

	<u>Day 1</u>	<u>Day 2</u>
Knowledge of Topic	4.80	4.88
Communication Skills	4.61	4.74
Usefulness of Handouts	4.56	4.83
Effectiveness of Visual Aids	4.49	4.71
Adequate Opportunity for Audience Participation	4.61	4.71
Value to your Professional Development	4.61	4.74
Overall Quality of Presentation	4.66	4.79

### Testimonials

*"The entire session was very informative and gives me a clear picture of billing Medicare" – Day 1*

*"Ms. Melinda was very helpful in explaining everything and how critical it is for things to work a certain way. I will take a lot back with me! Thank you" – Day 2!*