

LOCATION INFORMATION

Sept 1, 2009
Marriott Rancho Cordova
11211 Point East Dr.
Rancho Cordova, CA 95742
(916) 638-1100

Sept 3, 2009
Knott's Berry Farm Resort
7675 Crescent Ave
Buena Park, CA 90620
PH: (714) 995-1111

HOW TO REGISTER

- **ON-LINE** with your credit card at:
www.cahsah.org
- **FAX** your registration to: (916) 641-5881
- **MAIL** your registration to:
CAHSAH
3780 Rosin Court, Suite 190
Sacramento, CA 95834
- **PHONE** in your registration with credit card
payment to: (916) 641-5795 ext. 113
- **QUESTIONS?** Contact CAHSAH at (916)
641-5795 ext. 113

CANCELLATIONS: Received by 10 business days prior to the program date are subject to a 20% handling fee. Cancellations must be in writing. **NO REFUNDS** will be issued for cancellations received within 10 business days of the program. Refunds will NOT be made for no-shows. However, substitutions will be allowed. Should CAHSAH cancel the program, a full registration fee refund will be issued.

CONTINUING EDUCATION

Provider approved by the California Board of Registered Nursing (Provider #CEP2463 and by the California Board of Behavioral Sciences (Provider #PCE588) for up to six (6) contact hours of continuing education. You must be present for the entire workshop to earn Continuing Education Units. No partial credits can be given.

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE
PAID
SACRAMENTO, CA
PERMIT NO. 1971

PLEASE DELIVER TO
CURRENT RESIDENT

California Association for Health Services at Home
3780 Rosin Court, Suite 190
Sacramento, CA 95834
www.cahsah.org



Got QAPI?

*Improving your Hospice
QAPI program*

September 1, 2009
Rancho Cordova, CA

September 3, 2009
Buena Park, CA



Brought to you by:



CAHSAH

Shaping the Future of Home Care

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SUMMARY

Come and learn about the NEW QAPI requirements

Hospice agencies must develop, implement, and maintain an effective, ongoing, hospice-wide data-driven QAPI program that reflects the complexity of its organization and services. The hospice must maintain documentary evidence of its quality assessment and performance improvement program and be able to demonstrate its operation to CMS. **Attend this workshop to fully understand the requirements and get step by step tools to help you build or improve your QAPI Program.**

Part I: Review the **Quality Assessment and Performance Improvement (QAPI)** requirements and identify tools to creating a successful program.

- Understanding and meeting the standards
- 360-degree look
- Initiating performance improvement projects
- Tools to collect and analyze data
- Evaluate performance and continue to make improvements
- Discuss and address the challenges that hospices are facing in complying, and why so many hospices are still NOT in compliance.
- Identify the repercussions for being out of compliance
- Reasons why hospices should have a QAPI program other than complying to the CoPs

Part II: Hear from other agencies who have successfully implemented a QAPI program.

- What did they do to comply with the new requirements?
- What were the changes they had to make?
- What challenges did they encounter?
- How did they fix those problems?

FACULTY



Barbara Rosenblum, BS, MAOM

Barbara Rosenblum is the Founder and CEO of Strategic Healthcare Programs (SHP). SHP helps healthcare organizations improve all aspects of their performance – clinical, financial, operational, and patient satisfaction – by analyzing and reporting actionable information in real-time.



Karen Mikula, RN, BSN, CPHQ

Karen Mikula has worked in quality management in healthcare since 1988 including home health and hospice. She has been with VITAS Healthcare Corporation since 1998 and is currently the Director of Quality Initiatives. Karen is a member of the National Association for Healthcare Quality (NAHQ) and has been a Certified Professional in Healthcare Quality (CPHQ) since 2002.



Debra Batten, RN, BSN, PHN

Debra Batten has worked in the field of Managed Care and Quality Management since 1991. She joined Pathways Home Health and Hospice in May 2008 as the Hospice Quality Program Manager and is their QAPI Program Manager. Professional affiliations include California Association for Healthcare Quality and Sigma Theta Tau.

AGENDA

Registration: 8:00am - 9:00am
Part I: 9:00am - 12:00pm
Lunch: 12:00pm - 1:00pm (Lunch provided)
Part II: 1:00 - 4:00pm
Adjourn: 4:00pm

Please make travel arrangements to arrive before 8:00 am and leave after 4:00 pm. Allow time for traffic before and after the workshop. You must attend the workshop in it's entirety to obtain continuing education credits. Partial credits will not be given. No exceptions will be made.

REGISTRATION FORM

- September 1, 2009 - Rancho Cordova, CA
 September 3, 2009 - Buena Park, CA

RATE SCHEDULE: PER DAY	Member	Non-member	Sub-total
<input type="checkbox"/> Early Bird Registration Must be received by August 10, 2009	\$175	\$350	_____
<input type="checkbox"/> Advance Registration Must be received by August 17, 2009	\$195	\$390	_____
<input type="checkbox"/> On-Site Registration Day of program - space permitting	\$235	\$470	_____
Save \$10 off each registration when registering two or more people from the same agency. ONLINE DISCOUNT ONLY			Total \$ _____

Not a CAHSAH member? Contact CAHSAH at (916) 641-5795 ext. 114 to find out how you can join and receive member benefit discounted registration rates for this important training program!

Company Name _____

Attendee Name & Title _____ RN Number (if applicable) _____

Attendee Name & Title _____ RN Number (if applicable) _____

Company Mailing Address _____

City _____ State _____ Zip Code _____

Phone # _____ Fax # _____

Email Address (Confirmations will be sent to this address) _____

Pre-payment is required

Method of Payment	<input type="checkbox"/> Check (payable to CAHSAH)
<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard
	<input type="checkbox"/> American Express
Credit Card # _____	Exp. date _____
Credit Card Billing Address _____	City, State, Billing Zip Code (required) _____
Cardholder Name (please print) _____	
Signature (required) _____	