



Shaping the Future of Home Care

California Association for Health Services at Home

Got QAPI?

Improving Your Hospice QAPI Program

Since the new Hospice COPs were finalized last year, hospice agencies were expected to develop, implement, and maintain an effective, ongoing, hospice-wide data-driven QAPI program that would reflect the complexity of the organization and services. This workshop was specifically designed to assist hospice agencies with improving their QAPI program. Speakers shared their agency trials and errors on what worked and what didn't. They also reviewed specifically the roadblocks that they encountered and how they went about surpassing that. Attendees walked away with a better understanding of the requirements and got step-by-step tools to help them build or improve their QAPI Program.

EVALUATION SUMMARY

	Score: (1- Low 5-High)	
Overall Session Effectiveness:	SACRAMENTO, CA	BUENA PARK, CA
How would you rate this session overall?	4.67	4.24
How well did this session meet the course objectives?	4.80	4.36
How well did this session meet your personal objectives?	4.67	4.18
Speaker Effectiveness: <u>Barbara Rosenblum</u>	SACRAMENTO, CA	BUENA PARK, CA
Knowledge of Topic	4.73	4.52
Communication Skills	4.80	4.64
Usefulness of Handouts	4.53	4.39
Effectiveness of Visual Aids	4.47	4.55
Adequate Opportunity for Audience Participation	5.00	4.64
Value to your Professional Development	4.80	4.45
Overall Quality of Presentation	4.80	4.52
Speaker Effectiveness: <u>Karen Mikula</u>	SACRAMENTO, CA	BUENA PARK, CA
Knowledge of Topic	4.93	4.67
Communication Skills	4.80	4.55
Usefulness of Handouts	4.13	4.55
Effectiveness of Visual Aids	4.33	4.58
Adequate Opportunity for Audience Participation	4.93	4.48
Value to your Professional Development	4.87	4.45
Overall Quality of Presentation	4.80	4.61
Speaker Effectiveness: <u>Debra Batten</u>	SACRAMENTO, CA	BUENA PARK, CA
Knowledge of Topic	4.87	4.73
Communication Skills	4.73	4.64
Usefulness of Handouts	4.87	4.55
Effectiveness of Visual Aids	4.73	4.61
Adequate Opportunity for Audience Participation	5.00	4.55
Value to your Professional Development	4.87	4.61
Overall Quality of Presentation	4.80	4.64

TESTIMONIALS

“Well done on the part of all three speakers. I am walking away with lots of information that I can put to use immediately!”

“This was an excellent review of the QAPI Medicare standard – plus it added to my base knowledge. Now I am ready for the nitty gritty down and dirty stuff.”