

Basic and Advanced Medicare Documentation

On November 5th and 6th CAHSAH gave attendees a haunting dose of Medicare to cure their Medicare scares aboard the Queen Mary in Long Beach. With Patricia Jump, an experienced RN and sought after home health consultant, as the leader we spent two intense days dealing with some of Medicare's most frightening regulations.

The First day was the Medicare Documentation workshop where nursing and therapy staff were brought up to date on the many rules and regulations under the Medicare program. Patricia gave the inside tips about comprehensive documentation needed to support Medicare criteria and avoid survey deficiencies. Plenty of issues were discussed, with acceptable solutions given to solve any dilemma.

The Second days was an advanced training on how to successfully run a Medicare Business, designed for the managers and directors of a Medicare business. Attendees were given secrets of high-performance tasks to increase revenue, compliance, productivity and smooth operational management. Patricia also showed how to minimize financial risk by learning what to track, benchmark and change. Sally Rosiello, special guest speaker from NGS, wrapped up the day with a discussion regarding the medical review process, and documentation guidelines for skilled nursing, and therapy services. She also let attendees in on the most common denial reasons when billing Medicare.

After both days attendees left less frightened and more confident in both their Medicare knowledge and leadership capabilities.

Long Beach Evaluation Scores – Day 1 November 5, 2009

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| How would you rate this session overall? | 4.82 |
| How well did this session meet the course objectives? | 4.85 |
| How well did this session meet your personal objectives? | 4.79 |

Speaker: Patricia Jump

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|---|------|
| Knowledge of Topic | 4.94 |
| Communication Skills | 4.94 |
| Usefulness of Handouts | 4.91 |
| Effectiveness of Visual Aids | 4.82 |
| Adequate Opportunity for Audience Participation | 4.88 |
| Value to your Professional Development | 4.91 |
| Overall Quality of Presentation | 4.88 |

Long Beach Evaluation Scores – Day 2 November 6, 2010

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| How would you rate this session overall? | 4.77 |
| How well did this session meet the course objectives? | 4.80 |
| How well did this session meet your personal objectives? | 4.70 |

Speaker: Patricia Jump

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|---|------|
| Knowledge of Topic | 4.90 |
| Communication Skills | 4.93 |
| Usefulness of Handouts | 4.87 |
| Effectiveness of Visual Aids | 4.93 |
| Adequate Opportunity for Audience Participation | 4.93 |
| Value to your Professional Development | 4.90 |
| Overall Quality of Presentation | 4.93 |

Testimonials

"She is wonderful! She really knows her stuff and has lots of examples to prove it!" – Deborah Patterson of Companion Home Health & Hospice

"Worth every cent my company paid ☺" - Aaron Clousing of Companion Home Health