

“Survey Preparation: How to Prevent Survey Panic”

Over 100 people attended CAHSAH's Home Health Survey workshop in September. Attendees received a wealth of information from the California Department of Public Health (CDPH) and Centers for Medicare & Medicaid Services (CMS) representatives and top industry experts. Attendees learned what to do before, during, and after a survey and got some one-on-one time with the CDPH and CMS representatives during the Q&A time. They even picked up some insider tips. At the end of the program, attendees left feeling confident and more knowledgeable about the entire survey process from start to finish. If you missed this program but would like to learn more about the survey process, make sure to purchase a copy of the audio recording and handout from the CAHSAH Bookstore.

Sacramento Evaluation Scores September 21, 2009

How would you rate this session overall?	4.52
How well did this session meet the course objectives?	4.63
How well did this session meet your personal objectives?	4.44

<u>Speaker Scores</u>	<u>Lisa Best</u>	<u>Pat Frey</u>
Knowledge of Topic	4.39	4.58
Communication Skills	4.00	4.61
Usefulness of Handouts	4.19	3.87
Effectiveness of Visual Aids	4.06	4.29
Adequate Opportunity for Audience Participation	4.06	4.45
Value to your Professional Development	4.00	4.45
Overall Quality of Presentation	3.94	4.45

<u>Speaker Scores</u>	<u>Nancy McCoy</u>	<u>Connie Little</u>	<u>Mary Lou Connolly</u>
Knowledge of Topic	4.67	4.69	4.64
Communication Skills	4.57	4.69	4.61
Usefulness of Handouts	4.60	4.62	4.57
Effectiveness of Visual Aids	4.53	4.62	4.61
Adequate Opportunity for Audience Participation	4.53	4.59	4.54
Value to your Professional Development	4.57	4.69	4.61
Overall Quality of Presentation	4.63	4.69	4.61

Buena Park Evaluation Scores September 23, 2009

How would you rate this session overall?	4.67
How well did this session meet the course objectives?	4.72
How well did this session meet your personal objectives?	4.64

<u>Speaker Scores</u>	<u>Virginia Yamashiro</u>	<u>Pat Frey</u>
Knowledge of Topic	4.59	4.70
Communication Skills	4.39	4.72
Usefulness of Handouts	4.64	4.47
Effectiveness of Visual Aids	4.55	4.56
Adequate Opportunity for Audience Participation	4.61	4.65
Value to your Professional Development	4.59	4.70
Overall Quality of Presentation	4.45	4.63

<u>Speaker Scores</u>	<u>Nancy McCoy</u>	<u>Connie Little</u>	<u>Mary Lou Connolly</u>
Knowledge of Topic	4.77	4.83	4.68
Communication Skills	4.79	4.86	4.68
Usefulness of Handouts	4.74	4.79	4.58
Effectiveness of Visual Aids	4.77	4.79	4.63
Adequate Opportunity for Audience Participation	4.67	4.79	4.61
Value to your Professional Development	4.74	4.86	4.63
Overall Quality of Presentation	4.77	4.79	4.63

Testimonials

“Very informative. If you are a first time administrative or for an excellent review, this is a must program” – Karin Zink of Addus Healthcare

“This Training class was great and very informative.” – Buena Park, CA