

Hospice Manager Certificate Program Schedule

Day 1: Tuesday, March 17, 2026 | Leadership & Legal

- 7:00 - 8:00 Registration, Coffee/Danishes
Hospice, Medicare Certified & Home Care Aide / Private Duty:
- 8:00 - 10:00 Leadership in a Changing Home Care Environment**
Speaker: Chris Alexander
- 10:00 - 10:15 Break
Hospice, Medicare Certified & Home Care Aide / Private Duty:
- 10:15 - 12:00 Leadership in a Changing Home Care Environment (continued)**
Speaker: Chris Alexander
- 12:00 - 1:00 Lunch (provided)
Hospice, Medicare Certified & Home Care Aide / Private Duty:
- 1:00 - 5:00 Legal Update and Summary of Employment Laws**
Speaker: Elizabeth Murphy
- 2:30 - 2:45 Break for Dessert
- 5:00 - 6:00 Networking Reception - Light Apps/Hosted Bar**

Day 2: Wednesday, March 18, 2026 | Regulatory & Quality

- 7:00 - 8:00 Continental Breakfast
- 8:00 - 8:10 Welcome/Overview of the Day
Hospice:
- 8:10 - 10:00 Hospice Medicare Benefits**
Speaker: Cindy Hatton
- 10:00 - 10:15 Break
Hospice:
- 10:15 - 12:00 Conditions of Participation Overview**
Speaker: Cindy Hatton
- 12:00 - 1:00 Lunch With Sponsors (provided)
Hospice:
- 1:00 - 2:00 Regulatory and Eligibility Requirements**
Speaker: Cindy Hatton
- 2:00 - 2:15 Break for Dessert
Hospice:
- 2:15 - 3:15 QAPI Review**
Speaker: Cindy Hatton
- Hospice:*
- 3:15 - 5:00 Understanding Risk Areas for Hospice**
Speaker: Cindy Hatton

Continued on next page.....

Day 3: Thursday, March 19, 2026 | Management & Finance

7:00 - 8:00	Continental Breakfast
8:00 - 8:10	Welcome/Overview of the Day
	<i>Hospice:</i>
8:10 - 10:00	Organizational Management Skills Speaker: Cindy Hatton
10:00 - 10:15	Break
	<i>Hospice:</i>
10:15 - 12:00	Regulations Impacting Hospice Providers Speaker: Cindy Hatton
12:00 - 1:00	Lunch (provided)
	<i>Hospice:</i>
1:00 - 2:30	Budgeting and Reimbursement Fundamentals Speaker: Cindy Hatton
2:30 - 2:45	Break for Dessert
	<i>Hospice:</i>
2:45 - 5:00	Budgeting and Reimbursement Fundamentals (continued) Speaker: Cindy Hatton