

1. Leadership and Responsibility in Home Health
2. Orientation, Preceptors and Competencies
  - 2a. Sample Nursing Orientation Timeline
  - 2b. Sample Registered Nurse Preceptor Checklist
  - 2c. Sample Competency Assessment Policy
  - 2d. Sample Competency Checklist for the Registered Nurse
3. Patient Rights
4. Intake and Acceptance of Patients
  - 4a. Sample Home Health Referral Form
5. Initial and Comprehensive Assessments
6. Face to Face and Timely Orders
7. Oversight of Plans of Care
  - 7a. 485 SmartForm
8. Effective Utilization
  - 8a. Sample Visit Frequencies
  - 8b. Sample Heart Failure Care Path
9. Coordination of Care
  - 9a. Sample Case Conference Process
10. Therapy Reassessments
11. Updating the Comprehensive Assessment
12. Advance Beneficiary Notice and Home Health Change of Coverage Notice
13. Notice of Medicare Non-Coverage (NOMNC)
  - 13a. CMS Notice of Medicare Non-Coverage Form
  - 13b. Notice of Medicare Non-Coverage Instructions
  - 13c. Detailed Explanation of Non-Coverage
  - 13d. Detailed Explanation Non-Coverage Instructions
14. Complaint Process
15. Payers
16. Overview of Quality Reports
  - 16a. Detailed Agency Patient-Related Characteristics Report Review

- 17. Oversight of Clinical Records**
  - 17a.** Start of Care Medical Record Audit
  - 17b.** Recertification QA Tool
  - 17c.** Example of Technical Discharge QA Tool
- 18. OASIS Impact**
- 19. OBQI: Outcome Based Quality Improvement**
- 20. OBQM: Outcome Based Quality Monitoring**

**Resources:**

- Home Health Survey Protocols
- CMS Guidance for Late Face To Face Visit
- CMS Examples of Incorrect and Correct Face to Face Encounter Documentation
- CMS ABN Form and Instructions
- CMS HHCCN Form and Instructions
- Documentation and Payment Impact