

Hospice Manager Certificate Program Schedule

Day 1: LEADERSHIP & HR | **Tuesday, March 26, 2024**

7:00 - 8:00	Continental Breakfast
8:00 - 8:10	Welcome/Introductions
8:10 - 10:00	Leadership in a Changing Home Care Environment
10:00 - 10:15	Break
10:15 - 12:00	Leadership in a Changing Home Care Environment
12:00 - 1:00	Lunch (provided)
1:00 - 2:30	Legal Update and Summary of Employment Laws
2:30 - 2:45	Break for Dessert
2:45 - 4:30	Human Resources Practices and Employment Laws (Continued)
4:30 - 5:00	Evaluation
5:00 - 6:00	Reception with Sponsors: Hosted Drinks and Appetizers

Day 2: REGULATORY & QUALITY | **Wednesday, March 27, 2024**

7:00 - 8:00	Continental Breakfast
8:00 - 8:10	Welcome/Overview of the Day
8:10 - 10:00	The Hospice Medicare Benefit: Clinical Aspects
10:00 - 10:15	Break
10:15 - 12:00	COP Overview
12:00 - 1:00	Lunch With Sponsors (provided)
1:00 - 2:00	Making the Case for Eligibility
2:00 - 2:15	Break for Dessert
2:15 - 3:15	QAPI
3:15 - 4:00	Risk Areas - The Price of Spending Government Dollars

Day 3: MANAGEMENT & FINANCE | **Thursday, March 28, 2024**

7:00 - 8:00	Continental Breakfast
8:00 - 8:10	Welcome/Overview of the Day
8:10 - 10:00	Managers as Leaders: Organizational Management Skills
10:00 - 10:15	Break
10:15 - 12:00	Regulations Impacting Hospice Providers (other than COPs)
12:00 - 1:00	Lunch (provided)
1:00 - 2:30	Budgeting and Reimbursement Fundamentals
2:30 - 2:45	Break for Dessert
2:45 - 5:00	Budgeting and Reimbursement Fundamentals (continued)